

# Help Desk Hours of Operation

## Holiday Hours

Computer Services will be closed over the holidays however we are monitoring emails and online tickets on December 27th, 30th and 31st from 9am- 4pm.

December 23 - Regular hours  
December 24 - Regular hours  
December 25 - Closed  
December 26 - Closed  
December 27 - Email support only (9am - 4pm, PST)

December 30 - Email support only (9am - 4pm, PST)  
December 31 - Email support only (9am - 4pm, PST)  
January 1 - Closed  
January 2 - Regular Hours  
January 3 - Regular Hours

## Regular Daytime business hours

Technical help is available by phone, e-mail and on site: **Monday to Friday 7:30am - 6pm**

- Please try to arrive at least 30 minutes before closing so we will have enough time to help you out.
- [Location information](#)

## STAT Holidays

We are normally closed on STAT holidays.

## Phone numbers

- Local: 250.391.2659
- Toll-free long distance: 1.866.808.5429
- **After Hours emergency:** 1.250.391.2525 (Security)

### Time Zone

Please note that all times listed are PST/PDT